



## Reception

The reception desk is open every day from 7:30 AM to 7:30 PM. If required, we can be available outside of opening hours. A member of staff can be reached at any time by dialling 290 on the internal telephone number. Additionally, the doorbell to House Glaube (reception entrance) and House Frieden (bottom entrance) will connect you to our on-call mobile.

At our reception desk you may take advantage of the following services:

- Check in - From 3:00 PM onwards on your arrival day

Check out – Until 9:30 AM on departure day

- Post your mail
- Receive an access code to the internet
- Purchase postcards, stamps and books
- Purchase or borrow walking maps
- Booking a session in the sauna



- Book a television set

Our guesthouse offers the unique opportunity for peace and quiet, and fellowship with other guests. For this reasons we intentionally do not provide each room with a television set. However, if you would like to watch television, there are communal sets in Saal 1, Room “Jellinghaus” in House Treue, as well as the breakout room in House Frieden. Alternatively, if you wish to book a TV for your room, please speak to the receptionist on duty.

## Communication & Service

- Each room is equipped with a telephone. Calls to any German landline and mobile number are free of charge. If you wish to make an international call, please notify the reception desk.
- Wifi connection is available in Houses Glaube, Treue and Frieden. For rooms in House Liebe and House Hope, please use the LAN-cables to access the internet. The access code can be obtained free of charge from the reception desk.

Please open our homepage [www.allianzhaus.de](http://www.allianzhaus.de) in your browser and enter the code when prompted.



- Our roomservice will empty all trash/rubbish bins on a daily basis. We will replace all towels that are on the floor during breakfast. Thank you for considering the environment when using towels, gas, power and water!
- We provide an extra blanket in your wardrobe. Headboards are adjustable. Fresh bedding is available on request for a small fee.
- Our houses are a non-smoking zone. There is a designated smoking area in front of House Treue.

## Meals

- Traditionally, we like to enjoy our meals in fellowship with others. Our breakfast buffet is available from 7:30 AM until 9:30 AM. We warmly invite you to join us in starting each meal with prayer (12:00 noon for lunch and 6:00 PM for dinner).
- Individual guests that have booked an overnight stay with breakfast have the option of booking an extra meal or packed lunch, provided we have other guests. If you have booked full board but are planning on taking a day trip, please cancel or rearrange your meal with the reception desk.
- Please notify staff at reception at your earliest convenience if you have any dietary requirements.
- Cold drinks are available in the group rooms and during the evening in the café. We have provided an honesty box for your convenience.



## Café

- Our café boasts a beautiful view of the town and mountains, as well as the Schwarza and Rinne valleys that merge in Bad Blankenburg. It is situated on the first floor of House Glaube, but can also be accessed via the patio from either House Frieden or Glaube. Please enjoy a variety of coffee and drink specialties, cakes and gateaux, ice cream sundaes and many other delicious surprises.
- The opening times vary. Please see the notice boards for further information.

## Sauna

- Our sauna facilities can be found on the first floor of House Glaube. Not only does a sauna session provide relaxation and rest, but various health benefits. These include stimulating blood circulation, easing headaches and relieving muscle tension. Your skin is thoroughly cleansed during the process. After the sweating process and cooling off in the shower, you may take time to rest in the relaxation area.



- Please ensure you book your visit early with reception staff, so that appropriate operating times can be arranged. There will be a fee of 7.00 EUR per person, and 14.00 EUR for a private session.
- CAUTION: Guests with cardiovascular issues should consult a doctor before using the facilities.

## Devotional/prayer room

We invite you to take advantage of the tranquil setting of our devotional space for quiet reflection and meditation, situated on the top floor of House Glaube. High above the rooftops of Bad Blankenburg, you may find yourself feeling “a little closer to the Highest One.”

Isolde Roßner, an artist from Hohenstein-Ernstthal, designed the contemporary artistic room. Her work resulted in two colourful resurrection windows.



In front of the windows she placed a sizeable cross. Slender but disproportionately large it looms disruptively, making the point that though we might be used to the cross as décor, the cross is always disruptive.

The cross is meant to be disruptive, because it symbolises a gruesome death. It is an imposition, not just for aestheticians.

But in this symbol we can encounter the love of God, who sacrificed his life so that we can encounter him. Each time we see the cross, we are reminded of the price Jesus paid so that we can live with him today and forever more until eternity.

The cross which disrupts the view of the resurrection windows makes clear:

Jesus makes his way to the cross – and with that bestows on us the hope of the resurrection!

We encourage you to treat yourself to moments of peace and quiet in our prayer room.

When we are operating at full capacity, this room might be used for other guest groups. We apologise for any inconvenience.